

2009 Results by Indicator:

Indicators	2007 n = 386			2008 n = 371			2009 n = 394			Point Change	% Change
	Score	Possible	%	Score	Possible	%	Score	Possible	%		
Record is legible	367	386	95.08%	359	371	96.77%	389	394	98.73%	1.96	2.03%
Each page contains patient name and identification number	281	386	72.80%	277	371	74.66%	327	394	82.99%	8.33	11.16%
Provider identified on each entry with signature or initials	354	386	91.71%	343	371	92.45%	364	392	92.86%	0.41	0.44%
Biographical data including date of birth, name, member identification number and sex	357	386	92.49%	357	371	96.23%	380	392	96.94%	0.71	0.74%
Record contains problem list or problems listed in progress notes	370	383	96.61%	338	367	92.10%	372	384	96.88%	4.78	5.19%
Record contains medication list or meds listed in progress notes	360	386	93.26%	354	371	95.42%	364	392	92.86%	-2.56	-2.68%
Allergies/adverse reactions to medications noted on the record	360	386	93.26%	343	370	92.70%	369	392	94.13%	1.43	1.54%
Advance directive documented (at 18 years and greater)	144	322	44.72%	178	325	54.77%	99	303	32.67%	-22.1	-40.35%
Reason for each encounter is clearly stated	374	386	96.89%	359	370	97.03%	390	394	98.98%	1.95	2.01%
All entries are dated	379	386	98.19%	364	370	98.38%	386	393	98.22%	-0.16	-0.16%
Prior problem addressed at each visit	326	386	84.46%	306	369	82.93%	348	392	88.78%	5.85	7.05%
Pediatric and adolescent immunization records complete and up to date	57	66	86.36%	48	50	96.00%	80	87	91.95%	-4.05	-4.22%
Medical history available	354	383	92.43%	343	362	94.75%	367	380	96.58%	1.83	1.93%
Documentation of inquiry/counseling regarding smoking habits	225	284	79.23%	276	319	86.52%	246	285	86.32%	-0.2	-0.23%
Documentation of inquiry/counseling regarding alcohol/substances	213	281	75.80%	273	319	85.58%	234	285	82.11%	-3.47	-4.05%
Complete baseline physical exam	349	382	91.36%	338	367	92.10%	360	380	94.74%	2.64	2.87%
Objective findings documented, including appropriate vital signs	376	386	97.41%	360	371	97.04%	387	394	98.22%	1.18	1.22%
Diagnosis appears consistent with subjective and objective findings	380	386	98.45%	367	371	98.92%	393	394	99.75%	0.83	0.84%
Treatment plans are consistent with diagnoses	381	386	98.70%	367	371	98.92%	391	393	99.49%	0.57	0.58%
Lab and/or diagnostic studies are appropriate and reflect primary care review	358	368	97.28%	357	365	97.81%	350	359	97.49%	-0.32	-0.33%
Consultations present in the record reflect primary care review	316	329	96.05%	318	330	96.36%	273	279	97.85%	1.49	1.55%
Follow-up plans are appropriate	375	386	97.15%	362	371	97.57%	378	394	95.94%	-1.63	-1.67%
Preventive services/screening recommended	281	358	78.49%	301	363	82.92%	305	370	82.43%	-0.49	-0.59%
Electronic Medical Record (EMR) — not a requirement, only for informational purposes.	n/a	n/a	n/a	71	371	19%	118	394	29.95%	10.95	57.63%